



**Penarth Town Council -
Penarth Post-COVID: Your views on our town
centre.**

Survey results based on a total of 840 Responses.

Survey active from 12:00 on the 17/07/2020 to 00:00 on the 31/07/2020.

This survey was made accessible via online form & over the telephone.

1. Infographics
2. Comments analysis
3. Percentage data

I. Infographics

Participants were asked how much they agreed with statements relating to the section. The following Info graphics show the breakdown per statement based on the percentage data included in section 3.

Key:

-  Strongly Disagree
-  Disagree
-  Neutral
-  Agree
-  Strongly Agree

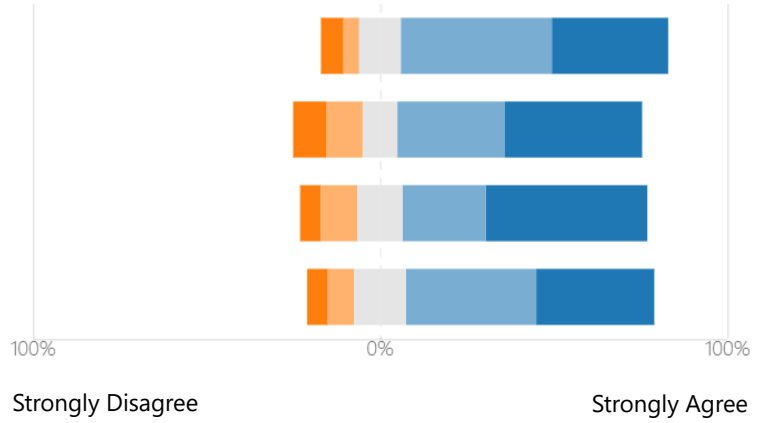
1. Please rate each statement according to how much you agree with it.

We need to prepare the town for the future

In the medium term, we need outdoor space for pedestrian safety and commercial viability

Parking in and around the town centre does not meet the current needs of the town

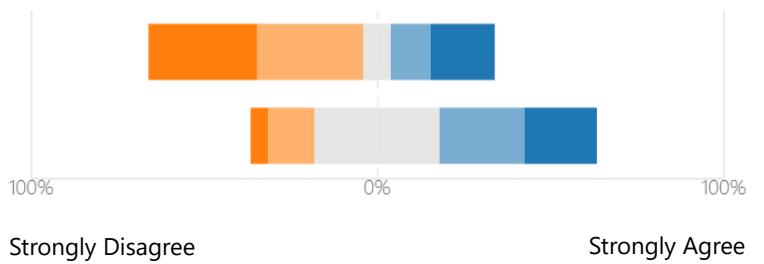
Improvements to accessibility within the town centre should remain a priority, no matter what changes are...



3. Your Views: Changes

I do not think the town centre needs to change at all.

I think there are other ways that Penarth could be improved outside of these proposals (please provide...)



4. Your Views: Parking

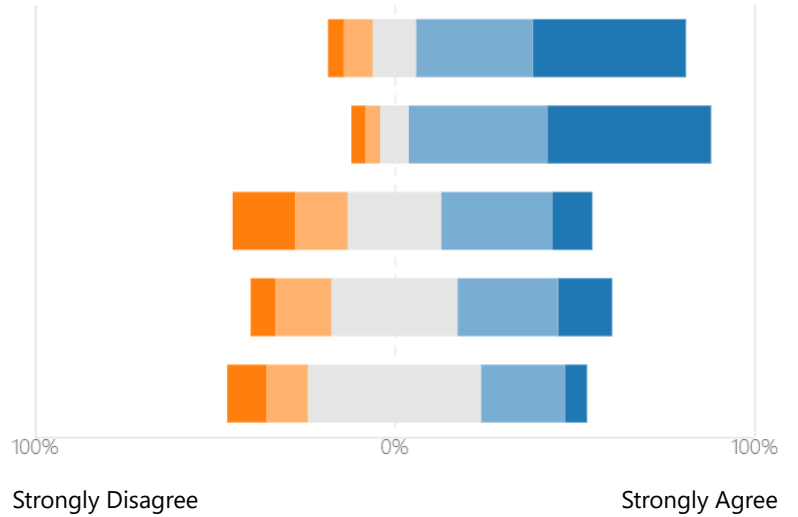
Improvements to parking within Penarth are needed

Balancing the parking needs of residents, businesses and visitors is vital to the success of any proposals

The parking proposal outlined would help Penarth achieve this balance

Currently, there are sufficient disabled parking spaces to address the need within the town

The parking proposal outlined would help address accessibility needs, e.g. disabled car parking



5. Your Views: One-Way Traffic Flow

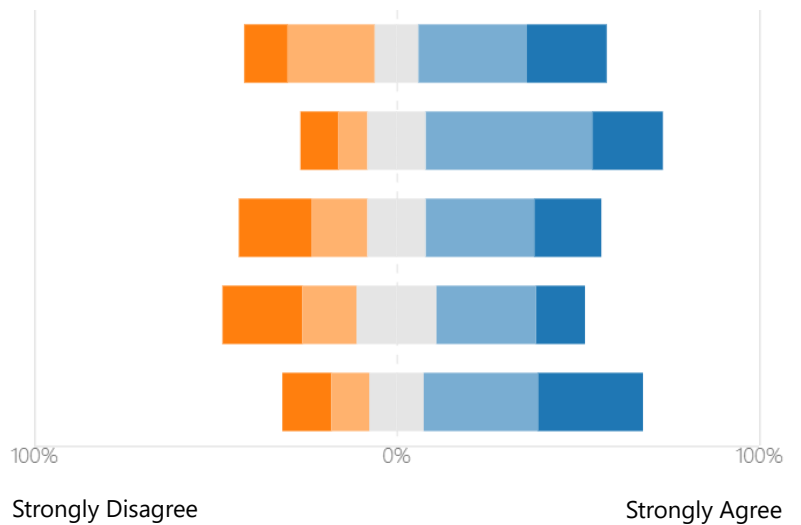
Traffic congestion is a major problem within Penarth

A One-Way Traffic Flow System would have to incorporate changes to parking arrangements to be...

A One-Way Traffic Flow System would be beneficial to the town centre as a whole

A One-Way Traffic Flow System would help address concerns with congestion

A One-way traffic flow system would need to provide for other methods of transport such as cycling



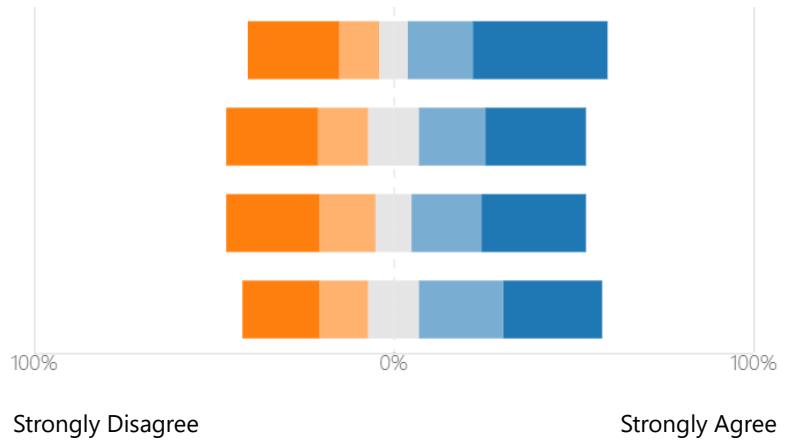
6. Your Views: A Safe Space

I think that the pedestrianisation of Penarth town centre would be a good idea

Designating Penarth town centre as a space for pedestrians during the day would encourage me to...

In the current COVID-19 climate, I would feel safer shopping within Penarth town centre if it were...

A Safe Space would make the town more accessible



7. Your Views: Partial Pedestrianisation during the day: All Traffic

A 'shared space' would help create a Penarth to suit the needs of all

A 'shared space' with access for all traffic would enable the town centre to thrive

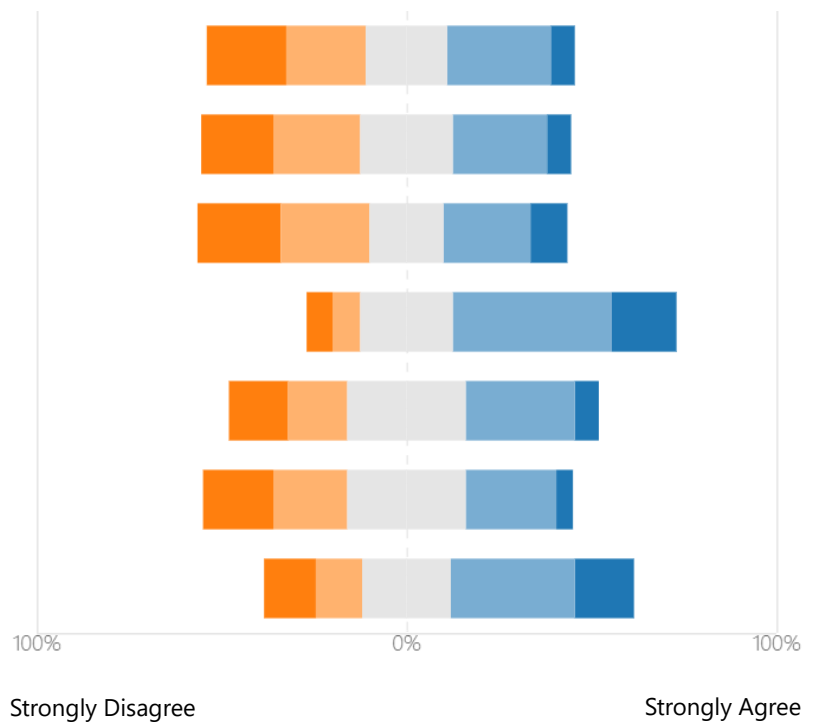
I would prefer to have a 'shared space' rather than a fully pedestrianised 'safe space' as described earlier

Any 'shared space' would require significant improvements to the town centre infrastructure to b...

Creating collection points within the town centre for cars would be beneficial to the town centre

A 'shared space' would make the town more accessible

In the medium to long term, any 'shared space' would need provisions for initiatives such as electric bikes...

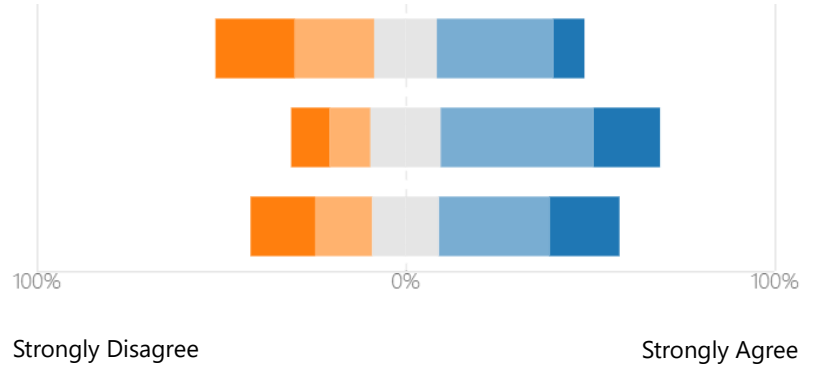


8. Your Views: Partial Pedestrianisation during the day: Service Traffic Only

Allowing service traffic only within a 'shared space' would enable the town centre to work for all

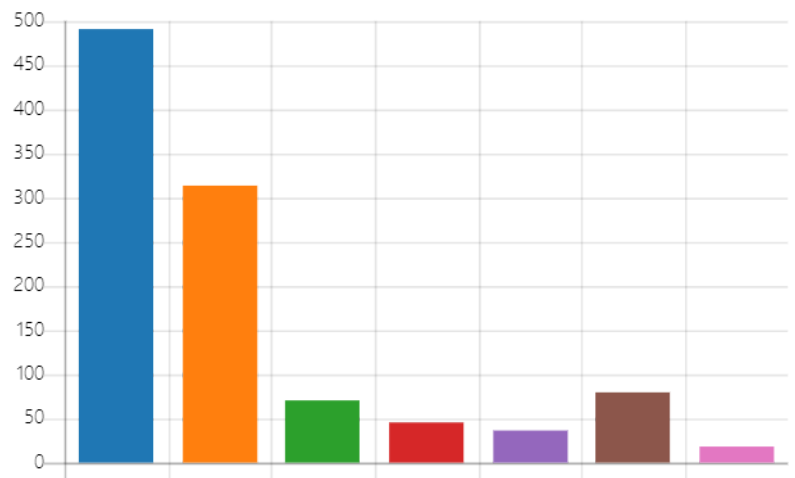
Improvements would need to be made to public transport to enable this 'shared space' to be effective

I feel that restricting traffic to service traffic only would make any 'shared space' safer than allowing al...



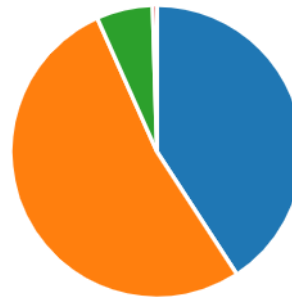
10. I Am:

- A resident living near or in the... 491
- A resident living outside of th... 314
- A local business owner 71
- Employed within the town cen... 45
- Employed within Penarth, but ... 36
- A member of a local communi... 79
- Other 18



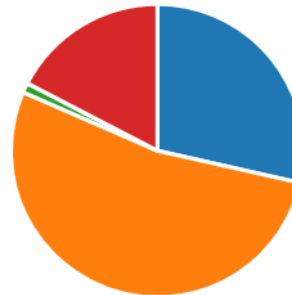
11. How often do you shop in Penarth town centre?

● Daily	341
● Weekly	439
● Monthly	52
● Never	4



12. How do you travel to Penarth town centre?

● Most often, I drive to the town...	238
● Most often, I walk to the town...	442
● Most often, I use public transp...	9
● I use a variety of ways to get t...	145



End of Survey.

2. Comments

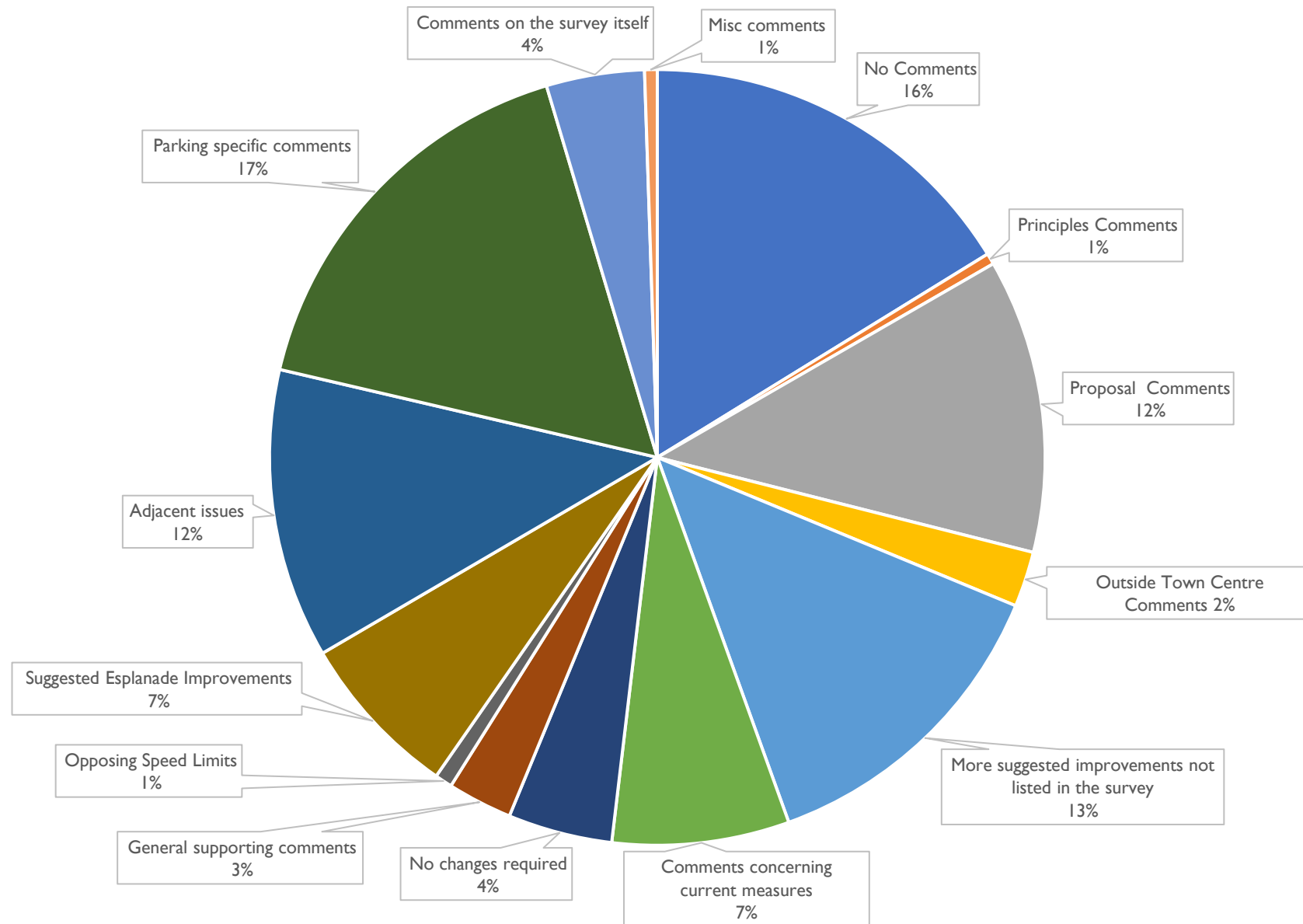
This survey included 3 spaces to provide free comments.
In total the survey generated 1197 unique comments.

Participants were invited to comment on:

- *The principles* (443 comments)
- *The proposals* (413 Comments)
- *Areas outside of the town centre* (341 Comments)

A breakdown of recurring themes has been produced on the next page.

Comments Breakdown



3. Percentage Data

A numerical breakdown of results:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Principles - Please rate each statement according to how much you agree with it.					
We need to prepare the town for the future	6.40%	4.70%	10%	43.40%	35.50%
In the medium term, we need outdoor space for pedestrian safety and commercial viability	9.50%	10.10%	10.30%	30.80%	39.30%
Parking in and around the town centre does not meet the current needs of the town	6%	10.10%	13.60%	23.60%	46.70%
Improvements to accessibility within the town centre should remain a priority, no matter what changes are made	6.20%	7.50%	14.80%	37.40%	34.10%
Your Views: Changes					
I do not think the town centre needs to change at all.	31.50%	30.40%	7.90%	11.40%	18.80%
I think there are other ways that Penarth could be improved outside of these proposals (please provide more details in the Comments section)	5.10%	13.20%	36.30%	24.30%	21.10%
Your Views: Parking					
Improvements to parking within Penarth are needed	4.60%	8%	12.30%	32.50%	42.60%
Balancing the parking needs of residents, businesses and visitors is vital to the success of any proposals	4%	3.90%	8.20%	38.50%	45.40%
The parking proposal outlined would help Penarth achieve this balance	17.30%	14.60%	26.10%	31%	11%
Currently, there are sufficient disabled parking spaces to address the need within the town	6.90%	15.30%	35%	27.80%	15%
The parking proposal outlined would help address accessibility needs, e.g. disabled car parking	11.20%	11.50%	47.80%	23.50%	6%
Your Views: One-Way Traffic Flow					
Traffic congestion is a major problem within Penarth	12.10%	24.10%	11.80%	30.20%	21.80%
A One-Way Traffic Flow System would have to incorporate changes to parking arrangements to be effective	10.20%	8.30%	15.80%	46%	19.70%
A One-Way Traffic Flow System would be beneficial to the town centre as a whole	20%	15.60%	15.60%	30%	18.80%
A One-Way Traffic Flow System would help address concerns with congestion	22%	15%	21.80%	27.70%	13.50%
A One-way traffic flow system would need to provide for other methods of transport such as cycling	13.60%	10.60%	15.10%	31.40%	29.30%
Your Views: A Safe Space					
I think that the pedestrianisation of Penarth town centre would be a good idea	25.50%	10.80%	8.20%	17.90%	37.60%
Designating Penarth town centre as a space for pedestrians during the day would encourage me to shop locally more often	25.40%	13.70%	14.50%	18.40%	28%
In the current COVID-19 climate, I would feel safer shopping within Penarth town centre if it were pedestrianised	25.70%	15.40%	10.50%	19.10%	29.30%
A Safe Space would make the town more accessible	21.80%	13.20%	14%	23.40%	27.60%
Your Views: Partial Pedestrianisation during the day: All Traffic					
A 'shared space' would help create a Penarth to suit the needs of all	21.70%	21.50%	22.10%	28.20%	6.50%
A 'shared space' with access for all traffic would enable the town centre to thrive	19.80%	23.20%	25.20%	25.20%	6.60%
I would prefer to have a 'shared space' rather than a fully pedestrianised 'safe space' as described earlier	22.70%	23.90%	19.90%	23.80%	9.70%
Any 'shared space' would require significant improvements to the town centre infrastructure to be effective	7.30%	7.20%	25%	42.90%	17.60%
Creating collection points within the town centre for cars would be beneficial to the town centre	16%	15.80%	32%	29.40%	6.80%
A 'shared space' would make the town more accessible	18.90%	20.40%	31.70%	24.70%	4.30%
In the medium to long term, any 'shared space' would need provisions for initiatives such as electric bikes schemes	14.10%	12.30%	24.10%	33.30%	16.20%

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
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Your Views: Partial Pedestrianisation during the day: Service Traffic Only

In the medium to long term, any 'shared space' would need provisions for initiatives such as electric bikes schemes	21.60%	21.30%	17%	31.60%	8.50%
Improvements would need to be made to public transport to enable this 'shared space' to be effective	10.20%	11%	19.20%	41.20%	18.40%
I feel that restricting traffic to service traffic only would make any 'shared space' safer than allowing all traffic	17.30%	15.70%	18%	30.10%	18.90%

I Am: (multiple answers available)

	#
A resident living near or in the town centre	491
A resident living outside of the town centre	314
A local business owner	71
Employed within the town centre	45
Employed within Penarth, but not in the town centre	36
A member of a local community group	79
Other	18

How often do you shop in Penarth town centre?

	#	%
Daily	341	41%
weekly	439	53%
monthly	52	6%
Never	4	0%

How do you travel to Penarth town centre?

	#	%
Most often, I drive to the town centre	238	29%
Most often, I walk to the town centre	442	53%
Most often, I use public transport to get to the town centre	9	1%
I use a variety of ways to get to the town centre	145	17%